

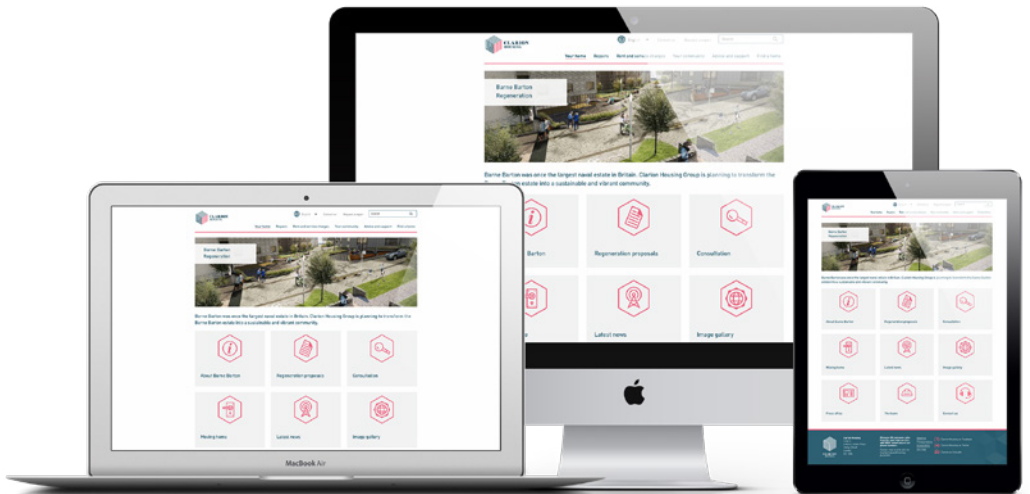
March 2019

Barne Barton news



Welcome to the March edition of the newsletter.

This edition includes information about the new **Barne Barton** website and the moving away process, including flats available to move into in phase two.



Visit our new website

www.myclarionhousing.com/barnebarton



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Homeloss Payment

All tenants are entitled to a £6,300 Homeloss payment to help cover the costs of moving.



When you have moved out of your current home and given us the keys, we'll check your account to make sure you do not owe us any money. Any arrears, court costs or other charges will be deducted from this payment.

We'll make arrangements for you to receive your Homeloss payment once your rent account has been checked. This can take up to four weeks.

If you need to pay rent in advance for your new home we can pay the landlord directly using some of your Homeloss money.

If you need some assistance in advance please contact **Natalie Down** or **Gill Flexen** by emailing barnebartonregen@clarionhg.com.

Moving within Barne Barton

There will be some flats available in phase two for residents who are currently living in phase one to move into.

Please contact **Natalie** or **Gill** if you are interested in viewing one of the empty homes.



Moving Away



Before regeneration can begin residents who live in phase one will have to move out of their current home. If you live in **phase one** and have not yet made arrangements to move, please contact Gill who will guide you through the process:



We're still mapping out which areas of Barne Barton we'll need for regeneration. Residents that live in phase one are currently being prioritised as we need their homes first.

Once all residents in phase one have moved we'll be in touch with residents in phase two about the potential for Band B status if you want to move away.

How do you find managing all your household bills?

Are you happy that you are getting all the help you are entitled to?

If you have any worries we have Money Guidance officers who are specially trained to help residents feel more confident and on top of their bills. They can also make sure you are getting all the help you are entitled to. The help is free, practical and confidential – just email guideline@myclarionhousing.com with your contact details and we will call you back.

Are you able to keep warm enough at home?

If you have any worries about keeping warm in your home we have officers who are specially trained to help our residents manage their heating costs and keep warmer at home. This includes helping you sort out any bills or payment issues you may have and checking you are getting everything you are entitled to.

We award Energy Support Packs where residents are struggling to keep warm with a range of practical items to help. If you would like to talk to someone about your energy bills please email guideline@myclarionhousing.com with your contact details and we will call you back.

If you have any questions please email **Natalie Down** or **Gill Flexen** at barnebartonregen@clarionhg.com

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